

Your new mattress

Please take a few moments to read this leaflet to ensure that your mattress continues to give you a wonderful night's sleep for many years to come.

General care

- Don't fold your mattress. The spring unit inside your mattress will be damaged and the tufts may pull through the cover if it is bent or rolled. As well as invalidating your guarantee it will badly affect the comfort of the mattress.
- Don't use your mattress as a trampoline. Jumping on the bed will cause irreparable damage to the cover, springs and divan.
- Don't use your mattress on old worn divans. This will affect the comfort of and even damage your new mattress.
- Don't sit on the edge of your mattress. Sitting on the edge for prolonged periods causes compression of the mattress fillings and damage to the mattress walls.
- Let your mattress breathe. After unwrapping your bed from its packaging, leave it uncovered for a few hours to allow any condensation and initial odour to escape. Carefully dispose of the protective polythene covers as they can pose a danger to small children.
- Use a mattress cover. For health and hygiene, and in order to avoid the discolouration and marking of your mattress, we recommend the use of a washable mattress protector. (Any staining will void your guarantee.)
- Clean your mattress regularly. Your new mattress should be brushed every month to keep it fresh. If you have a tufted mattress we advise you pay particular attention to the tuft buttons, as dust tends to settle there.
- If you've purchased a Muffin Top mattress, make sure you remove all packaging straps and clips before use. The corners of this mattress will have been clipped down to avoid damage in transit. Simply cut the clips with a pair of scissors, but be careful not to cut the mattress fabric.

Mattress rotation

It is important to rotate your mattress. This will keep it in pristine condition and will allow for even filling settlement and comfort. Be aware our pocket sprung mattresses are heavy so we advise that you seek assistance to turn, rotate or move the mattress. Some of the mattresses have handles provided to assist with this, but they should not be used to carry the mattress for long distances

- We recommend rotating our Muffin Top, Perfect, Kids and Spare mattresses every two weeks (no need to flip) to keep them at their Loafy best
- Our Top Dog mattress should be rotated every two weeks. It also has two sleeping sides, so we suggest flipping it once a week for the first three months and then once a month thereafter, to keep it in tip-top condition.

FAQS

How do I keep my mattress in good condition?

Mattresses that contain generous amounts of upholstery fillings tend to 'settle' naturally. This settlement will be more noticeable in areas under the most body weight. This is quite normal and should not cause concern. Top tip - remember to turn and rotate your mattress as advised to help the fillings settle evenly.

Why doesn't my mattress fit my divan or bedstead correctly?

All hand crafted mattresses can vary in size from one to another. A variation of +/- 2cm is normal and is not considered a fault. Also during storage and transit the springs can nestle into each other, temporarily reducing the width or length. The mattress should regain its natural dimensions with use over the first 6-12 weeks.

Can my mattress be used on a bedstead?

Your new Loaf mattress is suitable for use on a bedstead, as long as the gap between the bedstead slats is no greater than 7cm (2.75"). A wider gap could affect the comfort of and even damage your new mattress.

Need more help or advice? Give us a buzz on 0203 141 8300